

Acuant Video KYC



Video KYC in a Few Minutes: Easy, Secure & Compliant

Our EU-patented solution results in a clear increase in conversion rates compared to traditional offline procedures. It combines the expertise of highly qualified identity and fraud specialists with AI-based technology. With extended service hours for 24-hour availability, you can now offer your customers the opportunity to freely choose when they want to undergo identification.

Video KYC is accessed through AcuantGO®, and results of the assessment are available in the platform. It is already integrated in AcuantGO® and requires no additional set up.

All the customer needs is:

- ✓ **Internet access:** supported browser, minimum of 0.5 MB/s upload/download bandwidth internet connection
- ✓ **A computer with a webcam, a smartphone or tablet:** camera with minimum resolution of 640px x 480px
- ✓ Their valid **identity document**

Acuant Video KYC enables identification by video chat while considering all the requirements outlined in the Money Laundering Act, data protection directives and the requirements stipulated by the respective supervisory authorities (e.g., BaFin, FIAU, FINMA or FMA).



Global

Dedicated and supportive identity and fraud-spotting experts in over 15 identity centers in Germany and Europe – whenever, wherever.



User Friendly

Excellent usability, optimized for desktop, tablet, mobile and POS processes, and confirmed by very good user ratings.



Secure

All communication is done via encrypted channels. Data centers are located in the European Union to ensure a high level of data protection.



Compliant

High level of legal compliance in accordance with the strict regulatory requirements throughout the European Union and beyond.



Trained agents to perform the video interview. Clients also have the option to provide their own agents.

The video stream is secure and is established via WebRTC and is P2P encrypted.

- Document authentication is performed by video agent
- Face match is performed by agent
- Data is extracted by agent on the call & confirmed by user
- Agent monitors for suspicious behavior & can flag or give negative/failed transaction

Checks performed post call:

- ✓ Name Match
- ✓ Address Match
- ✓ DOB Match
- ✓ Date of Expiration
- ✓ Document Authentication
- ✓ Face Match

- It is GDPR Compliant
- Agents are located in Germany, Austria, Croatia, Poland and Romania
- Supports English, French, German and Dutch with Spanish coming soon
- Available 24/7
- Accepts Global passports, IDs and Driver's Licenses for the EU and US
- Takes up to 60 seconds to connect, with the entire process taking 1-3 minutes
- Standard or Custom scripting is available for agents to follow
- Data retention for the video recording is set by clients in the Admin Portal
- Video recording of identity verification is available in the platform to satisfy audit requirements and additional review